



Japanese Ofuro Tubs

By Zen Bathworks

Rectangular Ofuro Warranty

Warranty information: The tub is warranted against manufacturing defects for 3 years of private residential use from the date of purchase. Warranty for commercial use is 1 year from date of purchase. This warranty does not cover: a) damage caused by installation or handling, b) improper use of the tub, c) lack of proper maintenance of the tub, d) water damage caused by improper installation, e) damaged caused by insufficient ventilation in the bath area, f) damage related to radiant heat systems, g) damage caused by water chemistry such as mineral or hard water, h) damage caused by bath products used in the tub, i) water damage to surrounding areas due to improper catchment of overflow. This warranty is void if any modifications are made to the tub – this includes but is not limited to: holes cut into the tub for plumbing, attachments to the tub walls or floor, modifications to the interior or exterior of the tub. If the tub needs repair under warranty, we will perform the repair at our shop. The cost of shipping the tub for repair is not covered by warranty. This warranty is for the original purchaser only and is not transferable.

Contact us with questions:
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