

## Neptune Product Warranty:

Products Neptune products have been subjected to rigorous controls, and we guarantee that they conform to the highest quality standards. To ensure trouble-free installation, we strongly recommend that you carefully read the installation manual and our warranty terms that accompany your product before use. Our warranty covers parts and labour for repairs only and does not cover additional costs related to defective product replacement.

### **BATHTUBS AND SHOWERS**

**ACRYLIC SHELL:** Produits Neptune guarantees that acrylic units are free of any defects in materials and workmanship under normal use and service for a lifetime starting from the initial date of purchase by the owner/user, contractor, or builder from an authorized dealer.

**AMAZE ACRYLIC SHELL:** Produits Neptune guarantees that acrylic units are free of any defects in materials and workmanship under normal use and service for a period of four (4) years starting from the initial date of purchase by the owner/user, contractor, or builder from an authorized dealer.

**POLYMER SHELL:** 5-year warranty against manufacturing defects.

**SYSTEMS:** Limited 10-year warranty (parts and labour) against manufacturing defects—jets, pipes, fittings, electronic control pads, pumps, inline heaters, blowers, black box, remote controls, ozonator, wiring, etc.—and leaks related to manufacturing defects. Limited 5-year warranty against manufacturing defects related to coloured jet trims inside the bathtub.

### **OPTIONS**

**GENERAL:** Chromotherapy, neck pillows, handles and other options. Limited 5-year warranty against manufacturing defects for all parts.

### **DOORS**

Limited 10-year warranty against manufacturing defects, including wheels, and covers parts other than gaskets, magnets and installation hardware, which have a 1-year warranty against manufacturing defects. Limited 1-year warranty on glass breakage.

### **SINKS**

Limited 1-year warranty against manufacturing defects.

### **FAUCETS AND DRAINS**

Limited lifetime warranty against manufacturing defects on all parts including cartridges.

**FAUCETS:** Limited lifetime warranty on chrome finish.

**SHOWER TOWER:** Limited 3-year warranty on chrome finish and limited 1-year warranty on hand shower's chrome finish.

**DRAINS:** Limited lifetime warranty for chrome finish.

**AMAZE DRAIN:** Limited 4-year warranty on finish (parts).